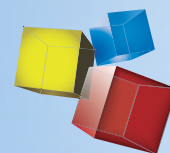


# *Transcend United Technologies: LiquidWare Backup*



**TRANSCEND**  
UNITED TECHNOLOGIES  
Your Blueprint for Simplifying IT

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**Protection you can  
count on – All for only \$295.00**

### ***Downtime Costs You – Big Time...***

Your ShoreTel system is the lifeblood of your business, your lifeline to customers, suppliers, future customers and everyone in-between. Independent sources state the average 30 person company an hour of downtime costs \$1,250 in employee productivity loss alone. Tack on lost revenue, missed sales opportunities and jeopardizing your company's reputation in the marketplace, it goes without saying you need proven solutions that minimize your risk of downtime.

### ***LiquidWare Backup Saves You...***

LiquidWare Backup is designed to provide a full and proper backup of all of your critical ShoreTel data and provides you with the ability to instantly access and restore your data through a simple drag and drop process thus eliminating the need to piece together various components of your ShoreTel database and ultimately reducing the time to restore.

### ***How it works***

The LiquidWare Backup is a Windows Service that performs daily critical file (MySQL, VoiceMail, Auto Attendant Menus, CDR Data) backups of any ShoreWare Server. It is designed to take a snapshot of all ShoreTel Data files required to recover from a complete hardware failure to a location that is user-specified. The backups are executed every 24 hours and do not require shutdown of any ShoreWare Service. This service is also designed to work with ShoreTel System environments that implement Double-Take for 1+1 redundancy on ShoreWare Servers.

#### **BENEFITS**

- *Enhance your profitability*
- *Protects your valuable reputation*
- *Saves customers*
- *Rapidly restore all ShoreTel data*
- *Eliminate costly backup agents*

Router E  
Spoke PE Router

VRF Table

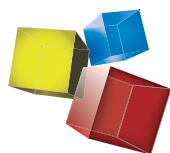
VRF Table

Router F  
Spoke PE Router

Router CE1  
Spoke CE Router

Router CE2  
Spoke CE Router

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